

SERVICES

Performance through Partnerships

Audit

Disability Access

The Disability Discrimination Act 1995 (DDA 1995) introduces rights for disabled people and looks to all those involved in either the provision of services or facilities to the general public. It also introduces rights for those involved in managing land and property to take positive action to ensure that those customers and users of buildings can utilise them in the same way as others. Since 2004 all the alterations have had to be completed. The effects of this act are wide ranging and not all the changes are physical, which is why it is vital to use expert advice. Ark's experience in this area ensures that our advice is based on sound interpretation of the legislation, proposing appropriate and commercially viable solutions.

We enable our clients to make investment decisions with confidence

Access Audits and consulting services

We have developed a comprehensive solution to identify how well a property complies in relation to access and ease of use by the disabled and provides recommendations on items, which require amendment.

The access audit examines buildings against predetermined criteria to measure the accessibility and usability of a building by all types of disabled people.

As part of the service, Ark delivers an extensive report detailing items which have been identified as potentially preventing disabled access, the type of disability which is affected by this constraint and indicates their acceptability or otherwise. For unsatisfactory barriers to access, the legislative standard, which applies, is listed and recommendations and best practice listed.

If further advice is required concerning the specific implementation of solutions, Ark can provide ad-hoc consultancy to ensure that compliance considers organisational aims as well